**Yakhub Ahmed**

**Email-id:** **yakubahned1988@gmail.com** **Mobile No.:**

**9326422805**   

# Career Objective

I want to join such a progressive organization which can utilize my skills, abilities and education and offers self development as well as training opportunity.

Work Experience

**Organization** **Designation** **Years of Experience**

|  |  |  |  |
| --- | --- | --- | --- |
| **Rapid solution** | **DEKSTOP SUPPORT** | **Feb 2022 to Till Date** |  |
|  | **TECHNICAL SUPPORT** | **Mar 2019 to Feb 2021** |

**Computer Skills**

**Desktop Support Skills**

* Handling desktop & laptop hardware & software related calls.
* Monitoring & maintaining of Wi-Fi routers & switches.
* Day to day co-ordination with vendors for IT related materials & distribution to all concerns.
* Handling field support issues.
* OS installation: Win XP, Win Server 2008,12,16 Win Vista Windows 7,8 & 10
* MS outlook configuration, outlook backup & restore and troubleshooting.
* Printer installation & troubleshooting.
* Antivirus update & virus protection.
* Scanner configuration & troubleshooting.
* Basic Networking, map driver & data sharing.
* Remote desktop & remote assistance.
* Wireless networking, networking in domain environment.
* Provide technical-online support to field engineer. • Cabling, patching & LAN troubleshooting.

# Technical Qualification

• **Computer Hardware & Networking** from FIKRA COMPUTER INSTITUTE • **Linux System Engineer**

# Education Qualification

* B. Com from university of Mumbai in 2022 . (6.80)
* H.S.C from Maharashtra Board in 2019 . (49.56)
* S.S.C from Maharashtra Board in 2017. (52.20)

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# Personal Profile

Name : Yakhub Ahmed

Date of Birth :. 23rd April, 2000

Gender : Male

Nationality : Indian

Marital – Status : Unmarried

Languages Known : Urdu, Hindi and English

Address : A- sector, I1-line , Room no.:10 cheetah camp Trombay Mumbai pin code:- 400088

Date:

Place: Mumbai **(Yakhub Ahmed )**